



March 2017

Brockwood Patient Participation Group

Newsletter

iWantGreatCare

Certificate of Excellence 2017



A Certificate of Excellence has been awarded to Brockwood Practice by iWantGreatCare. Certificates are awarded to practices “who have consistently received fabulous feedback from their patients”.

Did Not Attend

February 2017 one of the low months for missed GP appointments, also for phlebotomist although for the nurses the figure remains fairly constant with the very poor figures for October and November 2016.

	GP	Blood	Nurse
April	79	45	27
May	80	49	36
June	63	49	39
July	70	40	29
August	49	43	21
September	58	48	37
October	77	58	68
November	62	48	59
December	71	36	29
2016			
January	39	51	31
February	77	46	32
March	89	43	53
April	77	48	42
May	58	57	32
June	82	38	38
July	67	24	29
August	77	39	27
September	60 (630 mins)	45 (428 mins)	41(503 mins)
October	66	30 (195)	74 (655)
November	62 (640)	39	110 (741)
December	55	32	34
2017			
January	63 (728)	25 (195)	38 (453)
February	54 (610)	26 (235)	34 (403)

GP profile for Dr Hilary Sindall



Hilary Sindall has been one of the salaried GPs based at the Brockham site since April 2015. She graduated from Birmingham University in 1997 and since then has worked primarily as a GP. She has postgraduate diplomas in paediatrics, obstetrics and gynaecology, family planning and tropical medicine and hygiene. She enjoys all aspects of general practice and has a developing interest in improving end of life care.

She spent a year helping to teach newly qualified doctors in Kyrgyzstan before returning to the UK to settle in Surrey.

She has 4 children and she spends her time outside work playing the violin, being involved with church activities, baking and trying to improve her parenting!

Prescription Charges

The prescription single item charge will increase by 20p from £8.40 to £8.60 from 1st April 2017

Prescription charges

- Single charge: £8.60 **increase 20p**
- 3 month PPC (no change): £29.10 **remains the same**
- 2 month PPC (no change): £104.00 **remains the same**